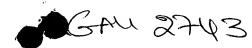
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EMPES IN THE UNITED STATES PATENT & TRADEMARK OFFICE

In re Application of

Clifford A. Harrison

U.S. Serial No.

08/919,450

Filing Date

August 28, 1997

Title

SYSTEM AND METHOD FOR COMPUTER AIDED

TECHNICIAN DISPATCH AND COMMUNICATION

Examiner

To Be Assigned

Group Art Unit

2743

Assistant Commissioner for Patents Washington, D. C. 20231

INFORMATION DISCLOSURE STATEMENT

SIR:

1. In accordance with the duty of disclosure under 37 C.F.R. § 1.56 and in conformance with the procedures of 37 C.F.R. § § 1.97 and 1.98 and M.P.E.P. § 609, attorneys for Applicant hereby bring the following references, which are listed on the attached modified PTO Form No. 1449, to the attention of the Examiner. It is respectfully requested that the information be expressly considered during the prosecution of this application, and that the references be made of record therein and appear among the "References Cited" on any patent to issue therefrom.

2. A copy of the patent, publication or other information listed on the modified

PTO form 1449 is enclosed.

Dated: August 18, 1998

I hereby certify that this correspondence is being deposited with the United States Postal Service as First Class mail in an envelope addressed to: Assistant Commissioner for Patents, Washington, D.C. 2021, on

Date \_\_\_\_

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